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Date: July 13, 2004

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Art Unit:
2654

From:
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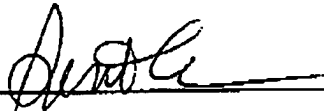
Subject: Method of Processing An Inbound Call in a Call Center
Application No.: 09/523,935; Inventor: John Crook
Filed: March 13, 2000 Docket No. 42390P8971

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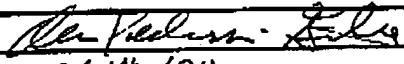
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	Filing Date	March 13, 2000	
	First Named Inventor	John CROOK	
	Art Unit	2642	
	Examiner Name	H. Hong	
Total Number of Pages In This Submission	7	Attorney Docket Number	42390P8971

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